



### Mission

Help individuals and families achieve  
and sustain mental health to lead fulfilling lives

### Core Purpose

Social Inclusion, Early Intervention and Recovery

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## Family of Services and Programs

laurelhouse

thinking well

rtor.org

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## FY 2020 Services

- Laurel House, Inc. provided services to **875 individuals**. There was no interruption in client service due to COVID - 19 restrictions.
- As essential workers, Laurel House employees continued to work at the Resource Center and in the community throughout the pandemic.
- www.rtor.org had **576,015** unique visitors and **670,830** visits. **2,160** requests for personalized service were responded to by two rtor.org Resource Specialists.
- Laurel House, Inc. and www.rtor.org are committed to the advancement of racial equity and social justice, and to making mental health services accessible to all.

## **FY 2020 Outcomes**

### **Supported Education and Tele-Education Support (TEdS)**

- 99 participants: 38% in Associates; 36% in Bachelors; 18% in Vocational Certification; and 8% in GED
- Onsite at college campuses and high schools

### **Supported Employment**

- 99 participants with 54% competitively employed

### **Mobile Employment Services (MES)**

- 60 participants served at Recovery Houses

### **Social Rehabilitation/Skill Building**

- 615 individuals received services in:

Writers, Artists, and Skill Building Workshops;  
Recovery planning, outreach, advocacy, peer support;  
Food Service (Café and Kitchen) and wellness programs,  
including delivery of food to participants

### **Thinking Well (Cognitive Remediation)**

- 91 participants: 89% had positive functional outcomes (e.g., job, school); 92% who completed sessions and took post-assessment achieved improvement in 2 or more of 6 cognitive domains

## **Community Support Services and Housing**

- 85 participants received support services and housing:  
Case management and counseling in recovery planning,  
Activities of Daily Living (ADLs), and budgeting

### **[www.rtor.org](http://www.rtor.org)**

- Gateway website for families to expert help
- Directory of 166 Family-Endorsed Providers
- 576,015 unique visitors to the site; 670,830 visits
- 2,160 requests for help, responded to by two Resource Specialists



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